

As you may know, the National Federation of State High School Associations (NFHS) recently launched the new Learning Center website at www.nfhslearn.com. It has a brand new look and functions a bit differently too. We understand there will be a learning curve for the new website and we want to assist you anyway we can.

I would like to take this opportunity to apologize if you experienced trouble with the website or your coursework. We are working very hard to optimize the system and create the very best user experience. Your experience on NFHSLearn.com is important to us.

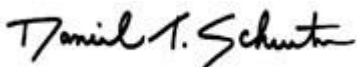
Here are a few things that will help you navigate the new **NFHS Learning Center**:

1. Signing in - The "Sign In" area is case sensitive and using lower case letters has proven to work best. Your email and password will continue to work on the new website. If you have forgotten your password, please use the "Forgot your password" tool to reset it (located at the bottom of the "Sign In" area). An email containing a link to reset your password will be sent to you. It may take a few minutes to receive the email.
2. For the best experience on NFHSLearn.com, we ask that you update your web browser (Chrome, Internet Explorer, Firefox, Safari, etc.). If you are having trouble advancing to the next slide within a course, refresh your page to ensure the page has properly loaded. If you still have trouble please visit "[Help](#)". This page includes information on how to get in touch with the NFHS Help Desk.
3. To take courses on NFHSLearn.com, you must be registered and signed-in. All courses must be ordered, even free courses. Once ordered, courses are accessed through your "Dashboard" and appear under "My Courses" - "Active". All of your certificates can be accessed under "My Courses".
4. If you are required to take "Concussion in Sports" on an annual basis, you must order the course again and re-take it. A new certificate with an updated completion date will be accessible following course completion.
5. Distributing courses - At this time, users must be registered in order to receive a course from a distribution list.

I hope this information is helpful and will assist you in navigating the NFHSLearn.com system. You can email us at coached@nfhs.org with any questions you have and we will address your email as soon as possible.

I thank you for your continued support of interscholastic athletics and activities. Education is vital in the process of providing the best experience and environment for the 11.7 million interscholastic students that participate in programs nationwide. Again, thank you for taking NFHS coursework, as it is the first step in positively influencing the young people we serve.

Have a great school year!



Daniel T. Schuster
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National Federation of State High School Associations

